

## **IMPORTANT NOTICE**

01 July 2025

Dear Members and Customers,

Please be informed that our **Certificate of Origin (CO) Team will be attending a half-day training session** at Singapore Customs on **Tuesday, 8 July 2025, from 9.00am to 1.00pm.**

During this period, the following services will be **temporarily unavailable**:

- **Submission of manual COs, invoices, and other trade/shipping documents**
- **Walk-in CO enquiries**

**Kindly expect some delays in the processing lead time for electronic CO applications** as well.

We encourage you to advise your relevant agents and colleagues in advance to help minimise any inconvenience.

We appreciate your kind understanding and patience.

**Normal operations will resume at 1.00pm on the same day.**

For any urgent matters, please contact us via email, and we will attend to them as soon as possible.

Thank you.

Yours faithfully,

Bitá Seow

Chief Executive Officer